

India can Emerge as Reskilling Hub of the World: CEOs at Nasscom Meet

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Bengaluru: India could emerge as a reskilling hub for the world, helping companies and even countries reskill its workforce, as they embrace technology in a post pandemic world, executives of India's technology and business process management companies told ET.

"All our clients are faced with re-skilling challenges. If you go to the CEO (of any company) and say, what are the top three or four challenges they face, guaranteed 80% of the time they would say talent and reskilling," said Genpact CEO Tiger Tyagarajan.

He was speaking to ET at a virtual round table with Nasscom on – Digital Transformation Is About Talent, Not Technology – with other panelists: IBM India MD Sandip Patel, Tech Mahindra CEO CP Gurnani and Amit Aggarwal, CEO of IT-ITeS sector skill

council at Nasscom

"We have systems processes, cultures, certification methodologies, frameworks and technologies. We must position ourselves, starting with the government. I think it will attract attention from world leaders, I can guarantee you that the US administration will be excited if India says we will help reskill (its workforce) because that's what we are good at," said Tyagarajan.

Nasscom, with Indian IT firms, has reskilled over a third of the 4.5-million workforce in India in digital skills, helping the tech sector grow in the pandemic year. Indian firms are seeing business grow as many first-time outsourcers and existing clients are tapping into the country's

talent to transform their business in the digital world.

"We have the capability and there can be a much better way of using data to analyse and predict and be ready for a market A or a market B. (We know about the) Japan's ageing population. Will we wait for somebody else to solve the (skills training) problem? Or will we go ahead and solve that problem?," said Gurnani.

